

Supporting Information



ACT has been operating for almost 50 years. We have over 100 paid staff, are supported by over 250 volunteers and we are governed by a supportive Board of Trustees.

We specialise in preventative, community-based services, giving people the stability, support and challenge, which is often required in order to enable them to realise their full potential. We deliver a range of projects promoting the well-being of children, young people, adults and families alike.

We have been delivering various advice related services for over 40 years. Currently, they include Housing, Domestic Abuse, Money Advice, Employment and Training support and Appropriate Adult Services. We have also recently expanded our services and from July 2022 are delivering the Suffolk Community Connectors Service as part of the Suffolk Mental Health Alliance.

We are very proud of the work we do with families and our successful model of delivery has a proven track record and is being adopted by agencies across the county as best practice. Anglia Care Trust has the Domestic Abuse Outreach Service for Suffolk (DAOS). The service follows our Intensive Support model, which is based on developing effective and trusting relationships with individuals and includes working with victims, families and perpetrators of domestic abuse.

Our Commitment to our Staff

ACT is an employer who believes in work-life balance, reward and recognition and that their personnel are their most valuable resource.

Staff development is important to us and opportunities for personal development will be provided as part of the role.

As a result of this commitment, we currently hold the Investors in People Standard.

Our Commitment to Safeguarding

ACT is committed to safeguarding and promoting the welfare of vulnerable adults and young people and we expect all of our staff and volunteers to share this. We have an experienced team of Designated Safeguarding Officers who offer continued training and support.

All successful applicants will be asked to apply for an Enhanced DBS Disclosure.

Our Commitment to Equality, Diversity and Inclusion

Anglia Care Trust is committed to eliminating discrimination and encouraging diversity amongst our workforce. Our aim is that our workforce will be truly representative of all sections of society and the Service Users we support and each member of personnel feels respected and able to give of their best.

All members of personnel, Service Users and stakeholders will be treated fairly and with respect. Selection for employment, promotion, training or support from our services will be on the basis of suitability. All personnel will be helped and encouraged to develop their full potential and the talents and resources of the workforce will be fully utilized to maximise the efficiency of the organisation.

As a result of this commitment, we currently hold the Investors in Diversity accreditation for charities.